

JETE

**WARRANTY CARD and
USER MANUAL**

SMARTWATCH VENUS



e-Usermanual

IMPORTIR

PT. DORAN SUKSES INDONESIA

Jl. Lebak Jaya 2 Tengah No. 2, Surabaya

CUSTOMER SERVICE

 **081217393609**

 jete.id  [jeteindonesia](https://www.instagram.com/jeteindonesia)

 [jeteindonesia](https://www.facebook.com/jeteindonesia)  [jeteindonesia](https://www.twitter.com/jeteindonesia)

JETE

USER MANUAL

SMARTWATCH VENUS



Please read the instructions carefully
before using the product

Introduction :

Thank you for purchasing JETE products. For optimal and safe performance, it is expected to read the instructions carefully before using this product.

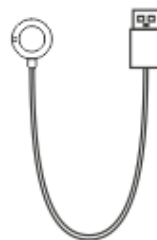
Package Content :



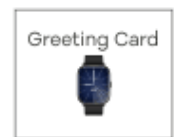
JETE-VENUS



User Manual



Charging Cable



Greeting Card

How to Install and List Applications :

1. Enter the playstore/App store, you can also scan the QR on the packaging.
2. Download and install the "JETE CONNECT" application.
3. For the first user, you must register first.
4. Click on the "register" section.
5. Fill in your personal data completely and click register.
6. After successful registration, then log in with the registered account.

Selamat datang
Hai, Saya Partner Pintar Anda. Mari Mulai Hari Anda

Email

Password

Login

atau lanjut dengan

Belum Punya Akun? **Register**

[Reset Password?](#)

Halo
Bersama Partner Pintar,
Jadikan Setiap Harimu Lebih Baik

Nama **JETE**

Email **jeteindonesia@gmail.com**

+62

Password

Konfirmasi Password

Agree and Register

Selamat datang
Hai, Saya Partner Pintar Anda. Mari Mulai Hari Anda

Email

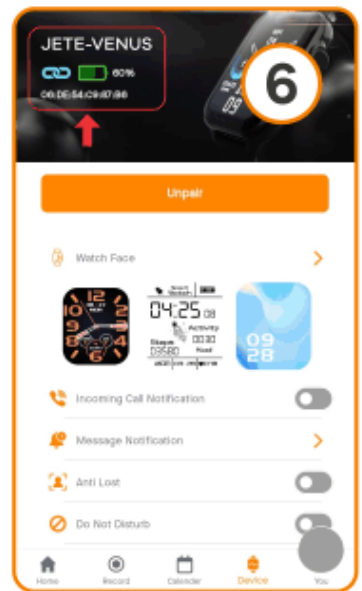
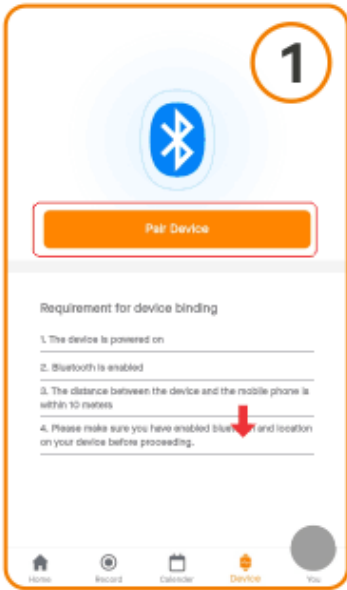
Password

Login

atau lanjut dengan

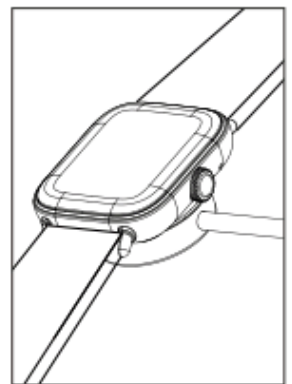
Belum Punya Akun? **Register**

[Reset Password?](#)



How to Charge:

1. Connect the USB port to the charger head.
2. Attach the smartwatch to the charging cable.
3. Ensure that the charging indicator appears on the smartwatch screen.
4. Unplug the charging cable immediately after the battery is fully charged.
5. Remember to clean the charging cable before charging.
6. A dirty or wet charging cable poses a risk of electrical short circuit.





App Store: JETE CONNECT



Google Play: JETE CONNECT

QR Aplikasi
"JETE CONNECT"



The JETE Connect app makes it easy to control your JETE devices like wireless earbuds, smartwatches, and dashcams.

How to Connect With a Smartphone :

1. Turn on Bluetooth on your smartphone.
2. Open the "JETE CONNECT" app.
3. Select the "Device" menu.
4. Click "Pair Device".
5. Search for and select "JETE-VENUS".
6. Ensure the MAC address matches your smartwatch.
7. Go to settings on your smartwatch -> About.
8. You will receive a notification on both your smartwatch and the app to confirm pairing.
9. Then click the checkmark on your smartwatch.
10. You can check if the connection is successful through the "JETE CONNECT" app.
11. The blue connection icon on the smartwatch indicates successful app pairing "🔗".
12. Next, go to the Bluetooth settings on your smartphone.
13. Search for and select "JETE-VENUS".
14. Then pair it.
15. The blue and orange connection icon on the smartwatch indicates successful app and Bluetooth pairing "🔗".

How to Operate a Smartwatch :

How to Change wallpaper :

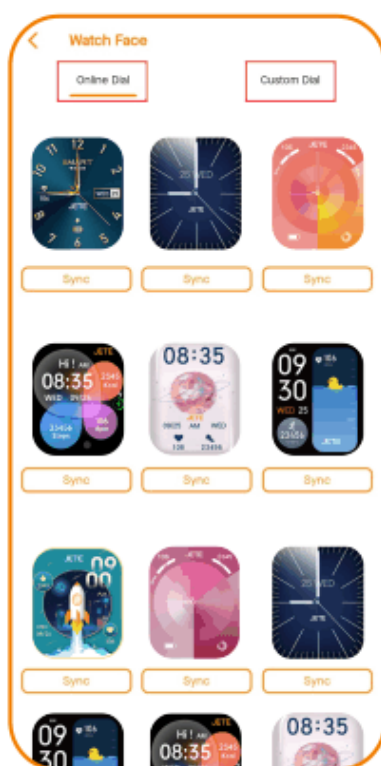
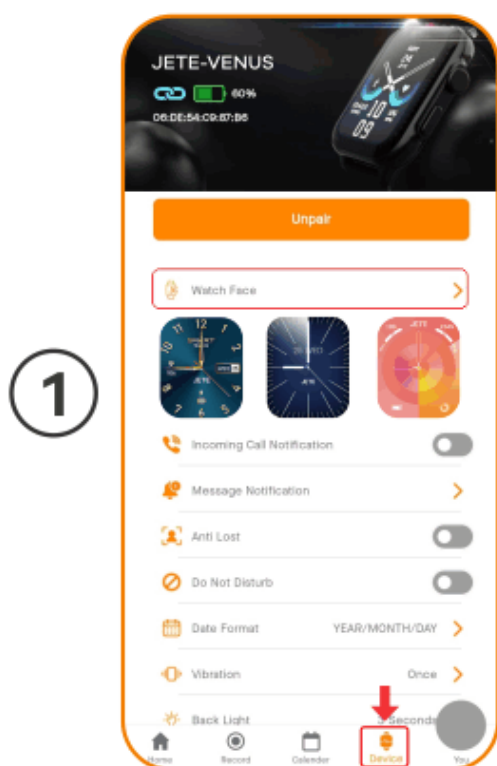
1. Long press on the smartwatch screen.
2. Swipe to select your desired wallpaper.
3. Tap to confirm your choice.
4. Alternatively, you can rotate the crown on your smartwatch to change the wallpaper.



Note:

Download more attractive wallpapers through the JETE CONNECT app by following these steps:

1. Open the JETE CONNECT app.
2. Select the "Device" menu.
3. Click "Watch Face".
4. You can choose "Online Dial" (over 100 options available).
5. You can also choose "Custom Dial" using an image from your smartphone gallery.



Sport :

The JETE Smartwatch supports over 100 sports modes, including fitness, relaxation, ball games, dance classes, and more. This covers activities like walking, running, treadmill, hiking, cycling, spinning, yoga, basketball, soccer, badminton, and many others. It also allows for customization of additional sports modes to suit your favorite activities.



Run



Walk



Climbing



Treadmill



Cycling



Yoga



Basketball



Football



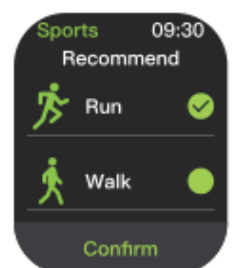
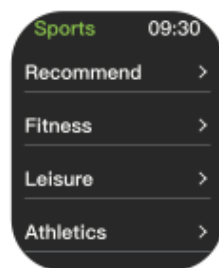
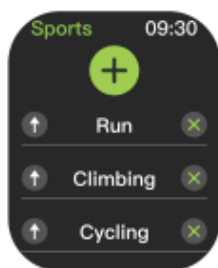
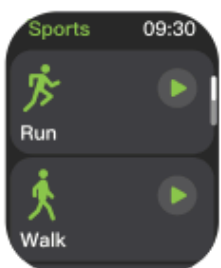
Badminton



Free
Movement

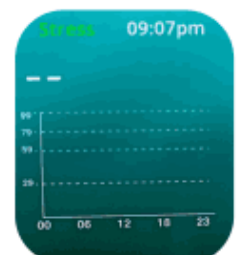
You can select a sport by following these steps :

1. Click the right-side button on your smartwatch to enter the menu.
2. Choose the "Sports" option.
3. Click to confirm.
4. If you want more sports options, click "More Sports".



Stress Monitor :

After using the smartwatch correctly, open the "Stress" menu on your smartwatch to check your stress level.



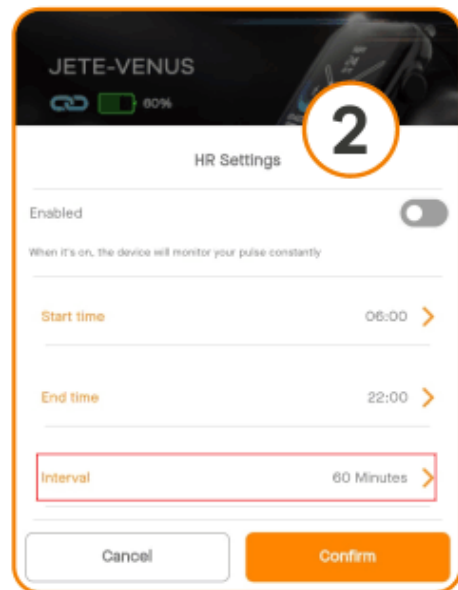
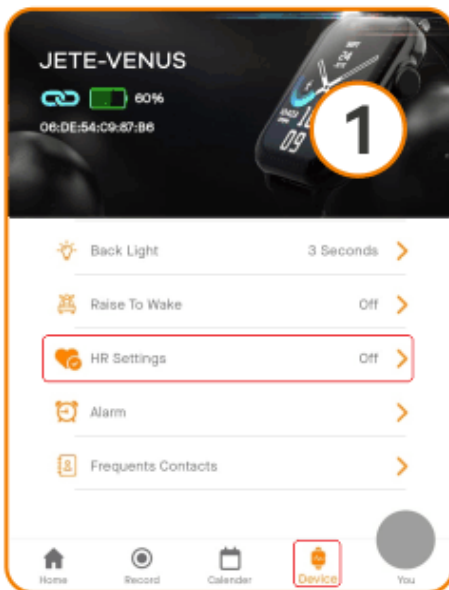
Heart Rate :

Wear the smartwatch correctly, not too tight and not too loose. Ensure that the green light is visible underneath the smartwatch.



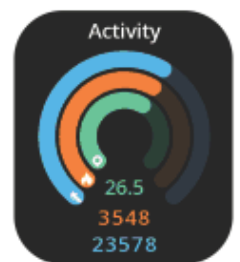
There are 2 ways to use the heart rate feature :

1. Enter the Heart Rate menu on your smartwatch and wait for the results.
2. Set automatic intervals (every few minutes) through the Interval menu in the "JETE CONNECT" app.



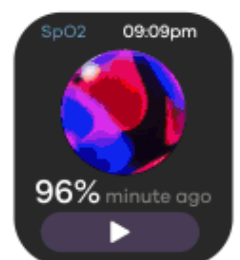
Activity :

After using the smartwatch correctly, open the "Activity/Record" menu on your smartwatch, then it will show your steps, calories burned, distance, and other parameters for the day.



SPO2 :

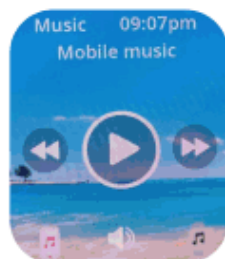
After wearing the smartwatch correctly, open the "Blood Oxygen" (SpO2) menu on your smartwatch. It will take some time to measure your blood oxygen level. Please wait for the results.



Music Player :

The music menu offers several functions:

1. Play/Pause.
2. Next/Previous track (change songs).
3. Adjust volume.
4. You can also play music directly from your smartwatch.



Tidur :

You can check your sleep quality by :

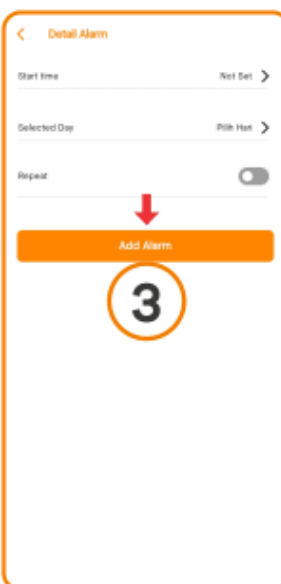
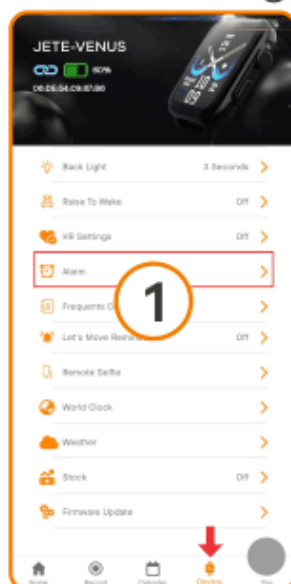
1. Wearing your smartwatch while sleeping.
2. Opening the Sleep menu.
3. Going to sleep.
4. The smartwatch will record your sleep status for one night



Alarm :

You can set up to 5 alarms by:

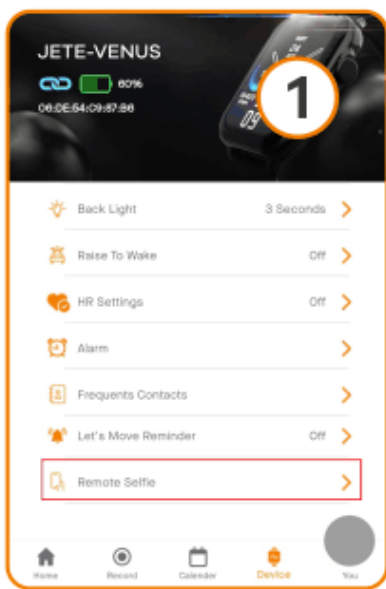
1. Opening the "JETE CONNECT" app.
2. Selecting the "Device" menu.
3. Clicking "Alarm".
4. Clicking "Add Alarm".
5. Setting the alarm time.
6. Then clicking "Add alarm".
7. Don't forget to enable the alarm.



Remote Camera :

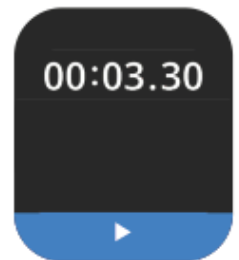
You can use your smartwatch as a selfie remote by :

1. Opening the "JETE CONNECT" app.
2. Selecting the "Device" menu.
3. Clicking "Remote Selfie".
4. Choosing the "Camera" menu on your smartwatch.
5. Placing your smartphone at a reasonable distance.
6. Clicking "Take Picture" on your smartwatch.



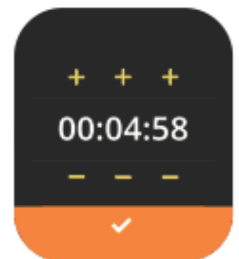
Stopwatch :

Used for accurate time measurement, whether in sports, research, training, or other purposes.



Countdown :

Used to set a countdown timer from a specific value. Useful for sports, cooking, presentations, or any task that requires time-bound monitoring.



Weather :

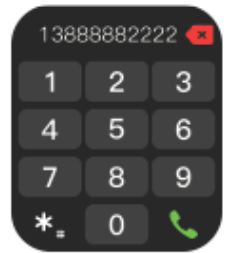
Look at the weather.



Calling :

The call menu offers three functions :

1. Saving important contacts to the smartwatch.
2. Viewing call history.
3. Typing numbers directly

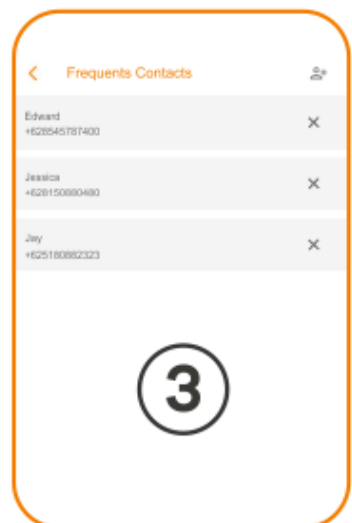
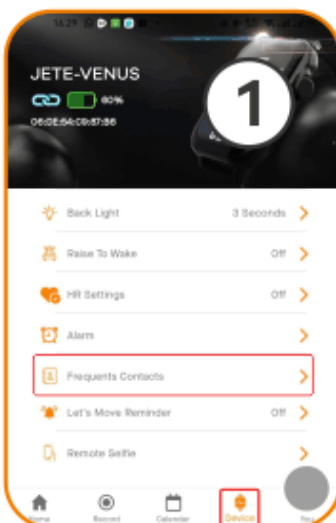


Note : The smartwatch supports Bluetooth calls. You can answer, end, or reject calls directly from the smartwatch.

Contact :

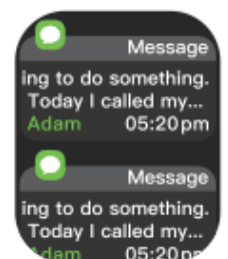
A feature designed to store contacts on a smartwatch

1. Open the "Frequent Contacts" feature in the Device menu.
2. Select the "👤" icon.
3. Choose the contact to be added to the smartwatch.



Notification :

You can view messages sent to your smartphone directly on your smartwatch. Customize which app notifications will be displayed through the "JETE CONNECT" app.



Find Phone :

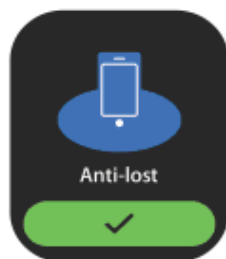
You can locate your smartphone by:

1. Ensuring your smartwatch is connected to your smartphone.
2. Selecting the "Find Phone" menu on your smartwatch.
3. Your smartphone will automatically ring.
4. This feature will work if you have already opened the "JETE Connect" app.



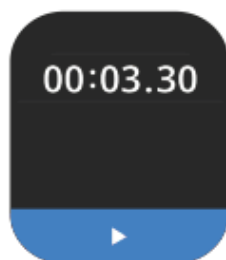
Anti-lost Notification:

When the smartwatch is out of range of the smartphone, it will emit a sound and vibrate. This function can be customized through the "JETE CONNECT" app.



Stopwatch :

Used for accurate time measurement, whether it's for sports, research, training, or other purposes.



Game :
Playing Game

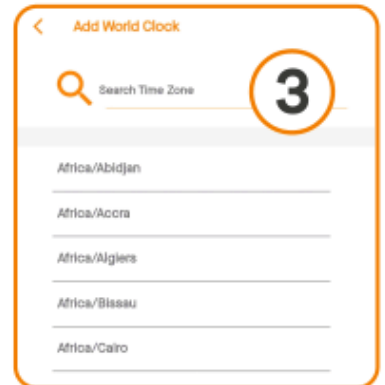
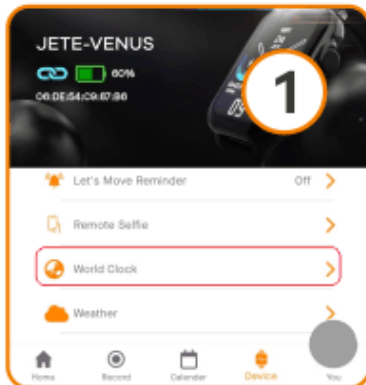


Calendar :
Checking date

World Clock :

You can view the time in different time zones by following these steps:

1. Open the "JETE CONNECT" app.
2. Select the "Device" menu.
3. Click "World Clock".
4. Click "Add Clock".
5. Choose the desired country.



SOS (Save Our Souls) :

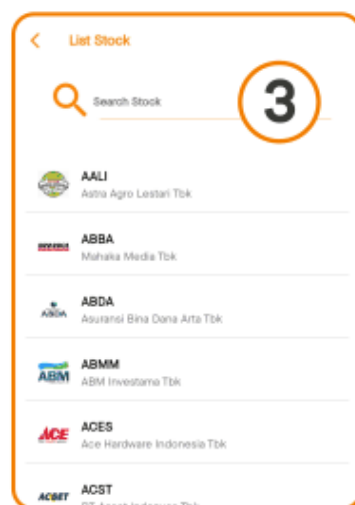
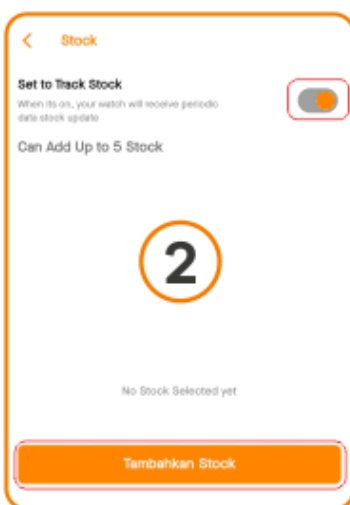
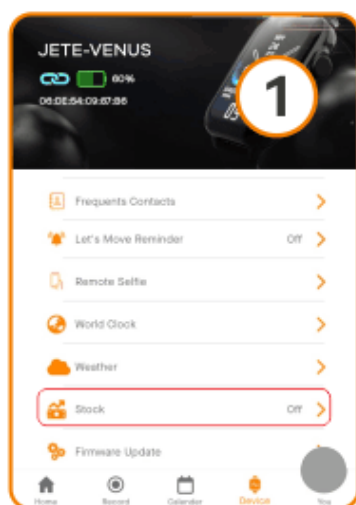
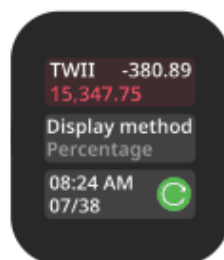
1. Select the "SOS" menu on your smartwatch.
2. Activate the "SOS" function.
3. Click "Emergency Contacts".
4. Enter the number to be registered.
5. Return to the main screen.
6. Long press the round button on the right side of the smartwatch.
7. Slide the "SOS" image on the smartwatch to the right.
8. The registered number will be called automatically.



Stock market :

You can view the stock market by following these steps:

1. Open the "JETE CONNECT" app.
2. Select the "Device" menu.
3. Click "Stock Market".
4. Activate the stock market button.
5. Click "Add Stock".
6. Choose the desired stock market.



Shortcut :

On the smartwatch's main screen, swipe down on the screen:

1. Screen will turn off in 5 minutes
2. Bluetooth 3.0
3. Battery indicator
4. Brightness
5. Flashlight
6. Do not disturb mode
7. Settings
8. Calculator
9. Find phone
10. Wake up gesture
11. Alarm
12. Lock
13. Airplane mode
14. Calendar



Spesifikasi :

Screen Size	:1.75" HD
Screen Resolution	:390*450 Pixels
Battery Capacity	:200mAh
Bluetooth Range	:8-10m
Operating Time	:5-7 Day
Standby Time	:15 Day
Material	:Zinc Alloy
Strap	:Silicone Strap
Weight	:30.7g

Problem :

Lost Heart Rate Signal

Your JETE smartwatch is designed to continuously monitor your heart rate during workouts and daily activities. Occasionally, the smartwatch signal may be interrupted. If this happens, the missing heart rate data will be shown as a dotted line.

If you are unable to obtain a heart rate reading, first ensure that you are wearing the smartwatch correctly. Avoid wearing it too high or too low on your wrist, and ensure it is not too tight or too loose. Once adjusted, tap the heart rate icon to take a measurement. If you still cannot obtain a heart rate reading, check the heart rate function in the app and ensure it is enabled.

Other Issues :

If your phone cannot connect to the smartwatch, please check the Bluetooth settings on your phone and see if there is a JETE smartwatch signal. If there is, it means there is no problem with the Bluetooth signal. Please check if the smartwatch is connected to another phone and disconnect it immediately. iOS users should go to Settings - Bluetooth - Forget This Device and reconnect.

Coution :

1. The JETE smartwatch data, including heart rate and blood oxygen levels, cannot be used as a basis for diagnosis.
2. Self-diagnosis and self-treatment are dangerous. Only qualified professionals can diagnose heart conditions and other diseases. Please consult a doctor for further diagnosis.
3. Heart rate data and other data from the JETE smartwatch may not be entirely accurate due to external factors, environmental conditions, incorrect usage, and the user's physical condition.
4. DO NOT administer medications or treatments based on data provided by the JETE smartwatch, and always follow your doctor's advice. We are not responsible for any inaccuracies in the data or any resulting consequences.

Maintenance :

Please read the following recommendations before using JETE

- Avoid exposing the device to water vapor or humid places. This can affect the internal circuit.
- Do not use cleaning solutions to clean the device.
- Do not expose the device to extreme heat or cold, as this can damage the device or change certain plastic parts.
- Avoid exposing the device to sharp objects, as this can cause scratches and damage.
- Do not disassemble or modify the device.
- Do not drop the device, as this can damage the circuitry.
- Always store the device at room temperature.

How to Warranty Claim JETE Product :

1. All warranty claims can be made at the list of Authorized Outlets listed on the warranty card.
2. Buyers can come to an authorized Outlet or contact Customer Service +62812-1739-3609 if they want to exchange the product online.
3. All expedition shipping costs / product postage are borne by the buyer.
4. When claiming the warranty, the buyer is **MANDATORY** to show the completeness of the warranty:
 - A purchase receipt that clearly states the name of the outlet and the date of the transaction.
 - The product must still be within the specified warranty period.
 - Warranty card that has been filled out.
 - Box / Packing Product.
5. Please inform the constraints / product damage that occurs to our staff.
6. **WARRANTY DOES NOT APPLY** if **USER DAMAGE** is found, namely:
 - **BROKEN, CRACKED, BURNED, DROPPED, MODIFIED BY YOURSELF, SUBMERGED IN WATER.**
7. If there are problems during warranty claims or other questions, please contact Customer Service +62812-1739-3609.

Terms and Conditions of Warranty :

1. This warranty is valid for 2 years for original JETE products.
2. This warranty is valid for the warranty period stated on the product packaging since the date of sale.
3. During the warranty period, the user is exempt from any replacement costs that may occur.
4. The user must show the warranty card and purchase receipt when applying for a warranty.
5. The warranty applies to functional damage:
 - Disfunction.
 - Audio not detected.
 - Indicator off.
 - Battery damage.
6. This warranty DOES NOT APPLY if:
 - PRODUCT IS BROKEN, CRACKED, BURNED, FALLEN,
 - MODIFIED YOURSELF, SOAKED IN WATER.
 - Supporting accessories such as: cables, adapters, etc.
 - Abnormal use, not stored properly, natural disasters, modified, or anything intentionally.
 - The product has been repaired by a third party.
 - The data is not filled in completely by the seller and buyer.
 - Damage caused by user error.
 - The product warranty period has expired.

**2 YEARS
WARRANTY**



Contact Us

JETE WARRANTY POINTS

